

COMMITTEE AMENDMENT
HOUSE OF REPRESENTATIVES
State of Oklahoma

SPEAKER:

CHAIR:

I move to amend HB3285 _____
Of the printed Bill
Page _____ Section _____ Lines _____
Of the Engrossed Bill

By striking the Title, the Enacting Clause, the entire bill, and by
inserting in lieu thereof the following language:

AMEND TITLE TO CONFORM TO AMENDMENTS

Adopted: _____

Reading Clerk

Amendment submitted by: Kyle Hilbert

STATE OF OKLAHOMA

2nd Session of the 59th Legislature (2024)

PROPOSED COMMITTEE
SUBSTITUTE
FOR
HOUSE BILL NO. 3285

By: Hilbert

PROPOSED COMMITTEE SUBSTITUTE

An Act relating to state government; requiring state government entities to provide telephone call back systems; requiring call back option for entities using toll free numbers; providing for codification; and providing an effective date.

BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

SECTION 1. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 8501 of Title 74, unless there is created a duplication in numbering, reads as follows:

A. Each state agency, board, commission, department or other state governmental entity with more than two hundred employees shall develop and implement a system for telephone call back.

B. A system that allows the caller to request an automatic call back as part of a menu of options for the routing or handling of the call shall satisfy the requirements of this section.

1 C. The provisions of this section shall be applicable to any
2 entity that uses a toll free number to allow contact with the agency
3 and such system shall also provide an automatic call back option.

4 SECTION 2. This act shall become effective November 1, 2024.

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6 59-2-10070 MAH 02/12/24

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